



SOKOTO STATE INTERNAL REVENUE SERVICE (SIRS)

Grievance Redress Mechanism (GRM) Form

Notice: This GRM addresses taxpayers', businesses', and stakeholders' complaints regarding tax assessments, collections, revenue administration, and related services across Sokoto State.

Hotlines for Calls or SMS: +2347085349849

Email: info@irs.sk.gov.ng

1. Complainant Information & Incident Details

Complainant Name:	_____
Contact Details (Phone/Email/Address):	_____
Date of Incident / Complaint:	_____
Type of Complaint (e.g., Assessment, Double Taxation, Refund):	_____

2. Complaint Details

Provide a detailed description of your grievance or issue:

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3. Financial or Material Impact

Revenue/Amount Involved or Financial Loss (if applicable):

4. Official Use Only (Resolution & Tracking)

Date/Time Complaint was Received:	_____
Responsible Party / Desk Officer:	_____
Date of Response by the Responsible Party:	_____
Action Taken / Solution Provided:	_____
Status / Resolution Status:	_____